

Date : 04 June 2020

**Bahagian Kelestarian dan Pembangunan Institusi** Division of Sustainability and Institutional Development

Canselori

Aras 6, Bangunan Canselori Universiti Sains Malaysia 11800 USM Pulau Pinang, Malaysia T : (6)04 653 2902 / 2196 F : (6)04 653 2903 E : dvc\_sid@usm.my L : www.usm.my

Assalamu'alaikum warahmatullah and Salam Sejahtera.

## ANNOUNCEMENT USAGE OF RAPID HEALTH ASSESSMENT INFORMATION SYSTEM (rHAIS) APPLICATION

I hereby with respect refer to the above matter.

2. As a continuous effort to contain the spread of pandemic COVID-19 in USM, the university has taken proactive measure by developing the **RAPID HEALTH ASSESSMENT INFORMATION SYSTEM (rHAIS) to record the health status of USM's staffs and students** who are entering the campus every day. Through this application, the health and location of USM staffs and students within the campus will be monitored by the health and safety department through COVID-19 Dashboard.

3. Therefore, all USM's staffs and students within USM campus **must use** this application and this mobile application can be downloaded via QRCode included in rHAIS Application Guideline appendix for Android and iOS users. The university is in the final phase to upload this mobile application to Google Play and App Store.

4. Attached are the documents for **rHAIS Application Guideline**, **Frequently Asked Questions (FAQs) and Standard Operating Procedure (SOP)** for your guidance and reference. This guideline is also provided in a video format which can be accessed through URL https://youtu.be/XLTULrN2sI4.

5. If you have any problem besides FAQ contents, please contact rHAIS Helpdesk by emailing rhais@usm.my or searching rHAIS helpdesk on Telegram or call PPKT Servisdesk on your campus.

Regards, thank you.

'BERKHIDMAT UNTUK NEGARA'

Yours sincerely,

**PROFESOR DR. MD ROSLAN HASHIM** Deputy Vice Chancellor Sustainability and Institutional Development / Chief Information Officer USM

c.c. Vice-Chancellor