

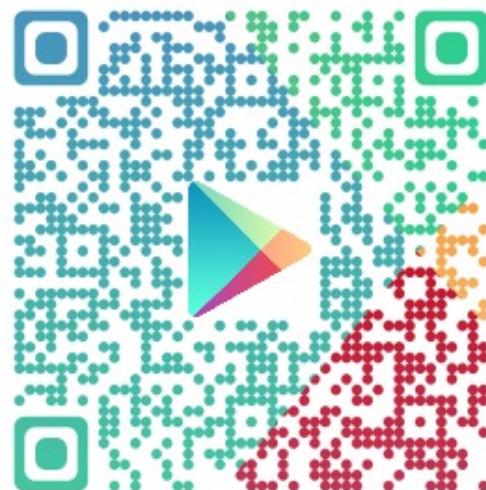
**TATACARA PENGGUNAAN APLIKASI
APPLICATION GUIDELINE
RAPID HEATLH ASSESSMENT INFORMATION SYSTEM (rHAIS)**

Staf dan pelajar diminta memuat turun Rapid Health Assessment Information System (rHAIS) **sebelum memasuki kampus USM** untuk memudahkan proses saringan kesihatan dilakukan. Untuk pengguna iOS, sila gunakan QR code berwarna hitam untuk mengakses sistem rHAIS melalui *web-based mobile*. Untuk pengguna Android, sila muat turun aplikasi mudah alih melalui QR code berwarna biru. Sila daftar akaun anda melalui pautan *register* dan isi semua maklumat yang diminta dan klik *Accept* sebelum menekan butang *submit*. Notifikasi akan dipaparkan sekiranya anda berjaya mendaftar. Anda perlu log masuk dan pergi ke bahagian *screening* apabila memasuki kampus USM untuk menjawab solan-soalan saringan berkaitan COVID-19 dan mengambil suhu badan. Anda perlu membiarkan aplikasi mudah alih rHAIS untuk berjalan seperti biasa di bahagian belakang sepanjang tempoh anda berada di dalam kampus.

Staff and students are requested to download Rapid Health Assessment Information System (rHAIS) before entering USM campuses to ease the health screening process. For iOS user, please scan the QR code in black to access rHAIS system through web-based mobile. For Android user, please download the mobile application through QR code in blue. Please register yourself through register link and fill up all information needed and click Accept before press submit button. Notification will be displayed once you successfully registered. You have to log in and go to the screening tab when you want to enter USM campus to answer screening questions related to COVID-19 and take your body temperature. You have to run rHAIS mobile application in the background as long as you are on the USM campus.



PENGGUNA TELEFON IOS
IOS PHONE USERS



PENGGUNA TELEFON ANDROID
ANDROID PHONE USERS

SOALAN LAZIM
FREQUENTLY ASKED QUESTIONS (FAQS)
RAPID HEALTH ASSESSMENT INFORMATION SYSTEM (rHAIS)

1. Bagaimanakah cara untuk menukar kata laluan rHAIS yang sedia ada?
How to change my existing password on rHAIS?

Anda boleh menukar kata laluan semasa anda melalui applikasi web rHAIS di pautan
<https://usm-monitoring-system.web.app/>

*You can change your current password through rHAIS web-application through the link
<https://usm-monitoring-system.web.app/>*

2. Saya tidak dapat daftar masuk dengan menggunakan nama pengguna dan kata laluan yang asal dan saya yakin telah memasukkan kata laluan yang betul. Apakah yang perlu saya lakukan?
I cannot log in with original username and password, and I believe I have log in the right password. What should I do?

Anda boleh menukar kata laluan semasa anda melalui applikasi web rHAIS di pautan
<https://usm-monitoring-system.web.app/>

*You can change your current password through rHAIS web-application through the link
<https://usm-monitoring-system.web.app/>*

3. Saya mendapat notifikasi *FirebaseError: [code=not-found]: No document to update:projets/usm-monitoring-system/database/(default)/documents/users/...* apabila saya cuba untuk mendaftar masuk melalui applikasi mudah alih rHAIS.
I received notification FirebaseError: [code=not-found]: No document to update:projets/usm-monitoring-system/database/(default)/documents/users/... when I tried to login through rHAIS mobile application.

Anda boleh menukar kata laluan semasa anda melalui applikasi web rHAIS di pautan
<https://usm-monitoring-system.web.app/>

*You can change your current password through rHAIS web-application through the link
<https://usm-monitoring-system.web.app/>*

4. Saya tidak dapat “pair” applikasi mudah alih rHAIS di telefon pintar saya dengan Smart Wireless Thermometer melalui Bluetooth.
I cannot pair my rHAIS mobile application in my smartphone with Smart Wireless Thermometer through Bluetooth.

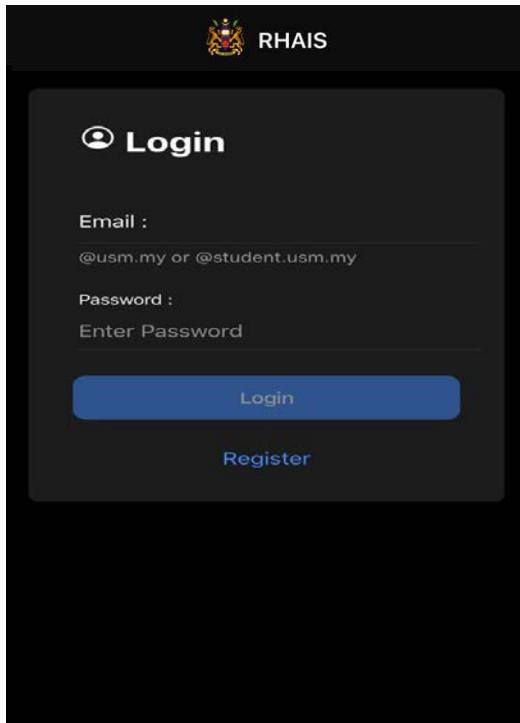
Anda perlu pastikan anda telah memuat turun aplikasi mudah alih rHAIS yang betul melalui kod QR yang telah disediakan. Untuk pengguna iOS, anda perlu menggunakan aplikasi web-based dan memasukkan data suhu badan anda secara manual buat sementara waktu.

You must make sure that you have download the right rHAIS mobile application through provided QR code. For iOS user, you must use web-based application and key in your body temperature manually for the time being.

Sekiranya anda mempunyai sebarang masalah selain yang terdapat didalam FAQ boleh hubungi rhaiss@usm.my atau menyertai group **rHAIS helpdesk** di Telegram atau menelefon Servisdesk PPKT mengikut Kampus.

*If you have any issue related to rHAIS but not in this FAQ, please contact us through email rhaiss@usm.my or join group **rHAIS helpdesk** in Telegram or call Servisdesk PPKT by Campuses.*

PROSEDUR OPERASI STANDARD (SOP)
STANDARD OPERATING PROCEDURE (SOP)
RAPID HEALTH ASSESSMENT INFORMATION SYSTEM (rHAIS)



Ini adalah paparan hadapan aplikasi mudah alih rHAIS. Sistem rHAIS belum diintegrasikan dengan campusonline. Justeru, pengguna tidak boleh mendaftar masuk secara terus tetapi pengguna perlu mendaftar melalui pautan *Register* jika menggunakan sistem ini buat kali pertama.

This is front page of rHAIS mobile application. rHAIS system is yet to be integrated with campusonline. Therefore, user cannot login without registering themselves first through Register link.

Pastikan anda mengisi semua maklumat yang diminta dengan betul dan menjawab soalan berkaitan risiko kesihatan yang telah disediakan sebelum menanda *Accept* dan menekan butang *Submit*. Sekiranya anda tersilap mengisi maklumat berkaitan Nama, No. Kad Pengenalan/Paspot, No. Telefon Bimbit, PTJ/Pusat Pengajian atau Umur, maklumat ini boleh dikemaskini kemudian di dalam aplikasi TETAPI jika ada maklumat lain yang silap, anda perlu menghubungi rHAIS Helpdesk untuk tindakan lanjut.

Make sure you have fill in your information correctly and answer all questions related to health risk declaration before click on Accept and hit Submit button. If you are wrongly filled in your information related to Name, IC/Passport, Mobile No., Department or Age, this information can be modified within application BUT if other information is incorrect then you have to contact rHAIS Helpdesk for further action.

The screenshot shows the RHAIS mobile application's symptom screening feature. It includes a header with the RHAIS logo and a question: "Do you have this symptoms:". Below it is a question: "Do you tested positive of COVID-19 within the past 14 days?" with "Yes" and "No" buttons. The next section asks if there was "close contact with anyone that tested POSITIVE COVID-19 within the past 14 days?", also with "Yes" and "No" buttons. Following are questions for "Fever", "Cough", and "Sore throat", each with "Yes" and "No" buttons. At the bottom are navigation icons for "Screening" (a clipboard icon), "Home" (a house icon), "Hotline" (a phone icon with an info dot), and "FAQ" (a question mark icon).

Anda perlu menjawab semua soalan berkaitan simptom COVID-19 dan mengambil suhu badan anda menggunakan *Smart Wireless Thermometer* atau memasukkan data suhu badan anda secara manual setiap hari. Satu notifikasi akan dipaparkan untuk anda melaporkan diri ke fasiliti kesihatan jika anda bergejala atau mempunyai suhu badan melebihi 37.5 darjah Celsius.

You must answer all questions related to COVID-19 symptoms and take your body temperature using Smart Wireless Thermometer or key in your body temperature manually every day. A notification will appear to direct you to health facility if you have a symptom or body temperature more than 37.5 degree Celsius.

The screenshot shows the RHAIS mobile application's hotline feature. It features a header with the RHAIS logo and a main title "Hotline". The first section lists "1. Nerve Centre" with two phone numbers: 04 6532267 and 04 6536124. The second section, "2. Main Campus", specifies operating hours (Monday - Sunday : 8.00am - 5.00pm) and two options: "a) Operational Room" (04 6534948) and "b) Tele-consultancy" (04 6534912). The third section, "3. Engineering Campus", also specifies operating hours and two options: "a) Tele-consultancy" (Health unit (Health and Dentist)) and "04 5995201". The fourth section, "4. IPPT", specifies operating hours and two options: "a) Tele-consultancy" and "04 5995201". At the bottom are navigation icons for "Screening" (a clipboard icon), "Home" (a house icon), "Hotline" (a phone icon with an info dot), and "FAQ" (a question mark icon).

Anda boleh menghubungi talian hotline yang disediakan mengikut kampus jika anda ada sebarang pertanyaan berkaitan COVID-19 atau SOP.

You may contact this hotline provided based on your campus if you have any question related to COVID-19 or SOP.

The screenshot shows the rHAIS mobile application's FAQ screen. At the top is the rHAIS logo and name. Below it, the title "FAQ" is displayed. A bulleted list contains one item: "Bagaimanakah cara untuk menukar kata laluan rHAIS yang sedia ada?". Underneath this, the text "How to change the existing password on rHAIS?" is shown in blue, indicating a link. Below the text, there is explanatory text in Malay and English. At the bottom of the screen are four navigation icons: Screening (baggage icon), Home (house icon), Hotline (phone icon), and FAQ (question mark icon).

- Bagaimanakah cara untuk menukar kata laluan rHAIS yang sedia ada?

How to change the existing password on rHAIS?

Anda boleh menukar kata laluan semasa anda melalui aplikasi web rHAIS di pautan <https://usm-monitoring-system.web.app/>.

You can change your current password through rHAIS web-application through the link <https://usm-monitoring-system.web.app/>.

- Saya tidak dapat daftar masuk dengan menggunakan nama

The screenshot shows the rHAIS mobile application's Home tab. It displays the user's age (33) and a large blue "Update" button. Below this, a section titled "Last Screening" shows the user's temperature (36.6°C) and the date of the last screening (3 June 2020, 1:06 PM). At the bottom is a red "Logout" button. The bottom navigation bar includes icons for Screening, Home, Hotline, and FAQ.

Age : 33

Cancel

Update

⌚ Last Screening

Temperature : 36.6°C

Last screening date : 3 June 2020, 1:06 PM

Logout

FAQ juga disediakan di dalam aplikasi mudah alih rHAIS sekiranya anda mempunyai sebarang masalah berkaitan penggunaan sistem rHAIS. Jika masalah anda tidak terkandung di dalam FAQ, anda boleh menghubungi kami melalui emel rhais@usm.my atau melalui Telegram rHAIS Helpdesk.

FAQ is provided in rHAIS mobile application if you have any problem related to usage of rHAIS system. If your problem is not in the FAQ, you may contact us through email rhais@usm.my or through Telegram rHAIS Helpdesk.

Masa, Tarikh, dan Suhu Badan untuk saringan terkini anda akan dipaparkan di bahagian bawah ruangan Home. Anda hanya perlu menutup atau mendaftar keluar aplikasi mudah alih rHAIS sekiranya anda tidak lagi berada di dalam kampus USM.

Time, Date, and Body Temperature for your Last Screening will be display at the bottom of Home tab. You only have to close or logout rHAIS mobile application if you are no longer within USM campus.